



CUSTOMER FAQ'S

Getting to the circuit.

Question	Answer
How do I get to the circuit?	Directions from: Church St • Leave via the 2nd field and walk past the old Infant school. • At the end of the lane turn right and follow the High Street all the way to the top, you will see the Silverstone sign on the right. • Cross the road and follow event signage to the circuit entrance. Green Lane • Turn right out of the car park on to Little London, then walk down to the village centre – you will find our village shop and pub. • Go straight on and follow the High Street all the way to the top, you will see the Silverstone sign on the right. • Cross the road and follow event signage to the circuit entrance. The Firs • Turn right out of the car park on to Little London, then walk down to the village centre – you will find our village shop and pub. • Go straight on and follow the High Street all the way to the top, you will see the Silverstone sign on the right. • Cross the road and follow event signage to the circuit entrance. The School • Exit the car park onto the Towcester Road. • 2. Follow the road along until you get to the crossroads with the Silverstone sign. • 3. Turn left and follow event signage to the circuit entrance These directions will also be in the Car Park General Infomation folder

Getting to the circuit.

Question	Answer
Can anyone give me a lift to the circuit?	We recommend the answer is no to any customer requests for lifts to the circuit.
Can I drive to the circuit and drop friends off and then come back?	No as there will be one way systems in place from Whittlebury Rd roundabout to the circuit over the weekend.
Are there any buses / taxi's to the circuit?	No.

Getting around Silverstone

Question	Answer
Is there a cash machine nearby?	The only cash machine is in Croft stores in the village centre.
Is there a shop / pub nearby?	Directions from: • Church St: Exit out of the 2nd field, turn left and follow path to Church St • Green Lane: Turn left out of Green Lane onto the High St and keep straight on. • The Firs: Turn right onto Little London and keep straight on. • The School: Cross Little London, turn right and keep straight on.
Are there any public toilets on the way to the circuit?	Our car park toilets are for the use of our customers and volunteers only. The only public toilets in the village are at the pub.

Our Car Parks

Question	Answer
Car park opening and closing times	As a rule our car parks open and close approx. 30 minutes before / after the main circuit gates. Car park opening and closing times can be found in the Car Park General Information folders
Can I park and stay in my car overnight?	No.
Have you got spaces available for tomorrow?	Direct customers to our website www.silverstoneschoolsparking.co.uk
Do you have any spaces for today?	The only sites with <u>limited</u> on the day parking spaces will be Church St or The Firs Direct customers there but explain there is no guarantee the customer will be parked. Directions to these sites can be found in the Car Park General Information folder.
Are you selling 2027 tickets yet?	Direct customers to our website www.silverstoneschoolsparking.co.uk

Getting home

Question	Answer
What's the best way home?	We give every customer access to a comprehensive set of directions to the M1, M40 and A5 from each car park. Copies of these can be found in our Car Park General Information folders
Are there any buses?	Direct to - the Stagecoach website https://stagecoachbus.com/plan-a-journey - the Silverstone website https://www.silverstone.co.uk/events/formula-1-british-grand-prix/getting-here
Can I get a taxi / uber?	Direct to the Silverstone website https://www.silverstone.co.uk/events/formula-1-british-grand-prix/getting-here for advice
What's the best way out of the village?	In the afternoon and evening the A413 / Towcester Rd will be a one way system. Generally for the: - M1 / A5 direct all traffic to the A413 / Towcester Rd - M40 direct all traffic to Abthorpe crossroads (except school which must join A413) We give every customer access to a comprehensive set of directions to the M1, M40 and A5 from each car park. Copies of these can be found in our Car Park General Information folders